



Care Compare Five-Star Ratings of Nursing Homes Provider Rating Report for January 2025

Ratings for New Vanderbilt Rehabilitation and Care Center, Inc (335372) Staten Island, New York			
Overall Quality	Health Inspection	Quality Measures	Staffing
★	★	Not Available ¹	★

The Five-Star ratings provided above will be displayed for your nursing home on the Care Compare website on or around January 29, 2025. The health inspection rating incorporates data reported through December 31, 2024. The time periods for each of the quality measures that contribute to the Quality Measure (QM) rating can be found in the QM tables located later in this report. The staffing rating is based on payroll-based journal (PBJ) staffing data reported through the third calendar quarter of 2024.

¹*The QM rating for your nursing home has been downgraded or suppressed because of schizophrenia coding inaccuracies in the Minimum Data Set (MDS) data that could not be verified through an audit.*

Your facility has been cited for abuse at harm or higher in the last survey cycle, or at least once at potential harm or higher in each of the last two survey cycles. Care Compare displays an icon for nursing homes with instances of non-compliance related to abuse and their health inspection rating is capped at two stars. For more details, please see the Five-Star Quality Rating Technical Users' Guide that is available at the link on the References page of this report.

Helpline

The Five-Star Helpline will operate Monday - Friday **January 27 - 31, 2025**. Hours of operation will be from 9 am - 5 pm ET, 8 am - 4 pm CT, 7 am - 3 pm MT, and 6 am - 2 pm PT. The Helpline number is 1-800-839-9290. The Helpline will be available again **February 24 - 28, 2025**. During other times, direct inquiries to BetterCare@cms.hhs.gov as Helpline staff help respond to e-mail inquiries when the telephone Helpline is not operational.